



Announcement No. 3/2021  
Stakeholder Engagement Policy

TIPCO Asphalt Group realizes significance of stakeholder groups relating to the Group's business operations. The Group believes that great relationship based on mutual trusts, along with opinions and recommendations from stakeholders, are valuable assets to help our organization develop and grow in a sustainable manner. Stakeholder management will allow us to accommodate their expectations effectively, to minimize risks that may compromise corporate image or business interruption while maximizing benefits to all stakeholder groups. The stakeholder engagement policy guideline are as follows:

- 1) To identify and classify stakeholders, both internal and external to the Group, in order to establish corresponding key stakeholder engagement measures in timely manner.
- 2) To develop and create great relationship between the Group and stakeholders, in particular those directly impacted from the Group's business activities, to improve work operations while delivering benefits to stakeholders.
- 3) To constantly communicate too all stakeholder groups through multiple channels, on regular basis, in appropriate format. Also included is communication of key activities to stakeholders for their understanding on key materiality issues while taking into consideration the comments and expectations from stakeholders and integrate them into our business decision making and business plan processes.
- 4) To provide opportunity for stakeholders to participate upon the Group's decision making, in those parts that might impact the stakeholders' way of life.
- 5) To conduct stakeholders' satisfaction survey as monitoring tool to track effectiveness of participation and proper strategic revision
- 6) To establish channels to receive complaints for stakeholders to report issues or complaints while the Group can promptly response to these issues.

The Management and all employees shall comply, support, and promote work collaboration in accordance with this policy guideline, and communicate to all related stakeholders to ensure collaboration on sustainability development of the organization, accordingly.

This policy is effective as of 12 May 2021.

A handwritten signature in blue ink, appearing to read 'O. Chainoi Puankosoom'.

(Mr. Chainoi Puankosoom)  
Chairman