

Risk Appetite: Overview (1/2)

| Risk Assessment | |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------|
| Impact Criteria | Likelihood Criteria |
| <ul style="list-style-type: none">• Net Profit• Property Damage• Credit Control• Project Management• Management Control• Customer/community Satisfaction• Regulatory or Compliance Breaches• Legal• Corporate Reputation• Business Continuity (Operations)• Business Continuity (IT)• Employee Health and Safety• Environment• Human Resources | <ul style="list-style-type: none">• Frequency; or• Probability in the next 3 years |



Risk Assessment Results

- Low Risk
- Medium Risk
- High Risk

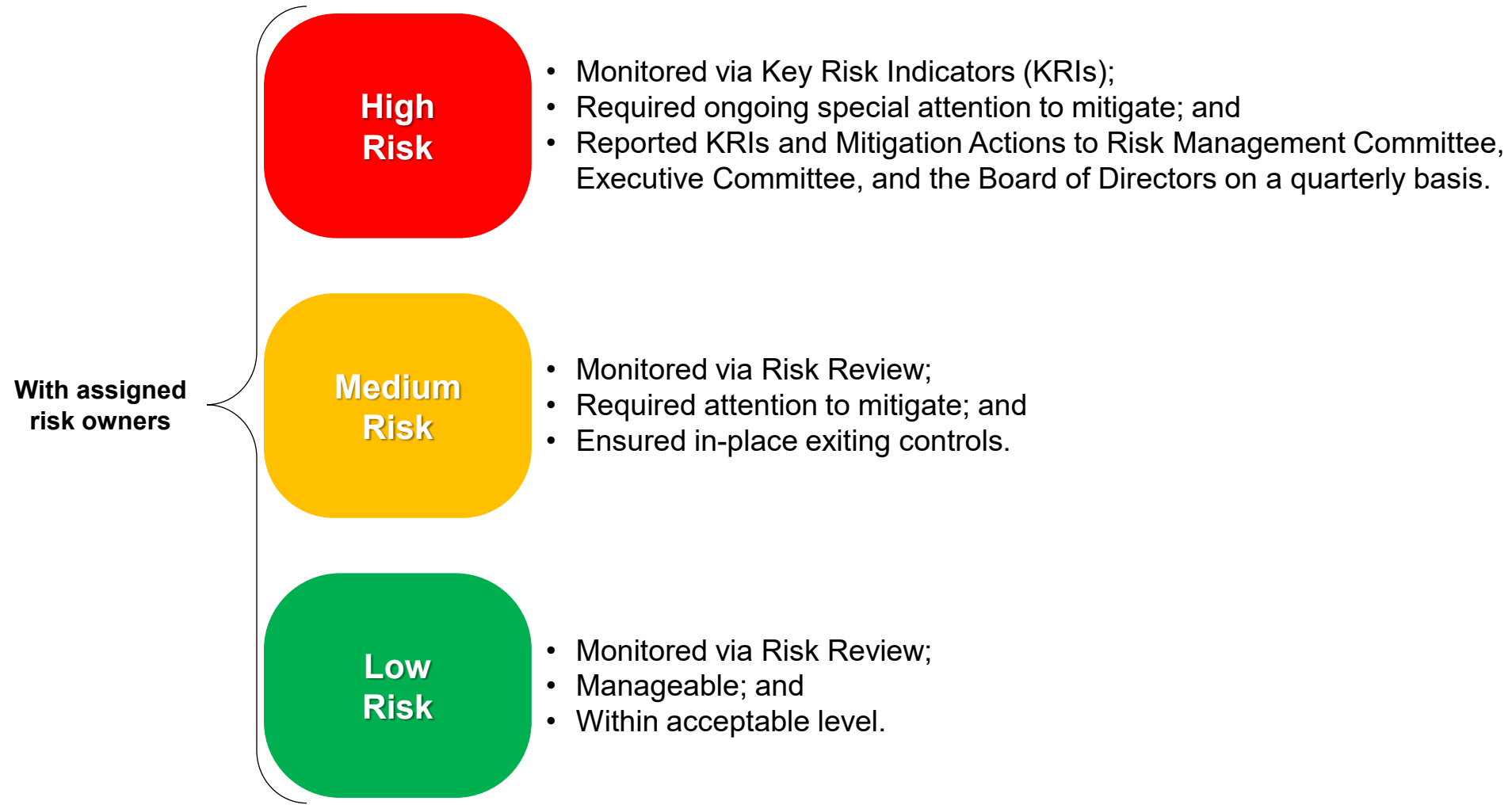
Establishment of Key Risk Indicators (KRIs) for monitoring High Risk
KRIs^{1/} are metrics used by organizations to provide an early signal of increasing risk exposures in various areas of the enterprise.

KRIs*

- KRIs Thresholds
- Below
 - Within
 - Exceed

1/ Referred to Developing Key Risk Indicators to Strengthen Enterprise Risk Management, COSO.

Risk Appetite and Actions to be taken (2/2)



Top Corporate Risks (1/2)

| | |
|---------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Identified Risk | Uncertainty associated with Feedstock Supply Availability |
| Risk Description | Our asphalt production requires specific types of crude with relatively high sulfur content which can only be procured from a select few crude sources. The Group relies on a small handful of sources for heavy crude oil supply, which contributed to crude supply uncertainty. This potentially affects both our refinery operations and international trading businesses. |
| Risk Assessment Results | Impact: Extreme and Likelihood: Very Likely >>High Risk |
| Key Risk Indicators (Monitored monthly) | <ul style="list-style-type: none"> • Number of Cargoes, procured. • Estimated vs Actual Quantity, procured. |
| Mitigation Actions | <ul style="list-style-type: none"> • Source commercial-viable alternative crude/ feedstocks from oil producers and oil trading companies to ensure the non-interrupted operations of our refinery facility. • Procure asphalt cement directly from regional refineries to support our international trading activities. |

Top Corporate Risks (2/2)

| | |
|--------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Identified Risk | Information Technology and Cybersecurity |
| Risk Description | The Group's increasing reliance on technology to support and enhance its operations may result in greater exposure to risks such as cyberattacks, and data breaches. These risks arise from the growing complexity of digital systems, the interconnectivity of networks, and the sophistication of cyber threats. Additionally, the need to comply with data privacy laws and regulations further underscores the importance of effectively managing and mitigating these vulnerabilities to safeguard sensitive information and maintain operational integrity. |
| Risk Assessment Results | Impact: Extreme and Likelihood: Very Likely >>High Risk |
| Key Risk Indicators (Monitored monthly) | <ul style="list-style-type: none"> • Number of PC With Virus Infected • Number of High Severity Incidents • Number of High/Urgent Priority Incidents, notified by users |
| Mitigation Actions | <ul style="list-style-type: none"> • Established IT system and policy to ensure proper information security and management. The policy is regularly reviewed by both internal and external audit teams for improvements to its efficiency and effectiveness. • Reviewed all activities related to information security to ensure all information technology users within the domain of the Group and its networks comply with information technology security policy and guidelines. • Conducted information security awareness program is one of the strategies we have developed and shared with all our information technology users to prevent and mitigate risk, and to help them understand the role they play in combatting information security breaches. • Aligned with ISO/IEC 27001 standards, the IT department has conducted a comprehensive Risk Assessment Process. This process not only identifies and analyzes all information security risks but also defines the implications of these risks. Our Risk Treatment Plan (RTP) has been meticulously designed to effectively control and mitigate these identified risks. |

Risk Management Process Audit



Risk Management Training for Board of Directors in 2024 (1/2)

| Training Topics | Training Objectives | Provided by | Participant(s) |
|--------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------|----------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Task Force on Climate-Related Financial Disclosures (TCFD) recommendations on Climate Risk Assessment | To respond to the growing pressure from stakeholders and peers for climate related ambitions and disclosures. | ERM Consulting | <ol style="list-style-type: none">1. Mr. Chainoi Puankosoom (Chairman)2. Mr. Koh Ban Heng3. Mr. Phirasilp Subhapholsiri4. Mr. Nopporn Thepsithar5. Mr. Jacques Pastor6. Mr. Somchit Sertthin7. Mr. Jean-Marie Verbrugghe8. Mr. Niphon Suthimai9. Mr. Pongsatorn Buasup10. Mr. Frederic Roussel11. Mr. Chaiwat Srivalwat |

Risk Management Training for Employee in 2024 (2/2)

Risk Review and Training Topics

Provided by ERM Consulting

- Double Materiality Methodology with Impact & Risk/Opportunity Considerations

Provided by Risk Management Office

- Enterprise Risk Management Governance
- Roles and Responsibilities in lined with Enterprise Risk Management Policy
- Enterprise Risk Management Principles
- Risk Categories
- Key Considerations for Risk Review

